

Down District Council

Comment Card



If you would like a response to your comments, please indicate how you would prefer to be contacted:

- Email
- Post
- Telephone

Name

Contact Details (Email/Post/Telephone)

Down District Council would like to thank you for your comments, and assure you that your opinion is valued and will be considered accordingly.

Please return your completed form in person to any Council facility, or return by FREEPOST to the address below.

FREEPOST BE433

Comment
Down District Council
24 Strangford Road
Downpatrick BT30 6SR



M'Sadden 5/1/20

www.downdc.gov.uk



Comment Card

Down District Council strives to provide high quality, efficient services, and as part of our commitment to continually improve those services, we welcome and value feedback from our service users.

Please use this form if you wish to comment, compliment or complain about a Council facility or service. If you are making a complaint, please refer to the Customer Charter Booklet (available from all Council facilities and online at www.downdc.gov.uk) for a full explanation of the Complaints Procedure.

Please provide details about the facility or service you wish to comment on:

Facility/Service

Date Facility/Service Accessed

Nature of Access

- In Person
- By Telephone
- By Email
- Other

Please rate your experience of Down District Council's services below:

Facility	<div style="display: flex; justify-content: space-between; width: 100%;"> Poor Excellent </div>					N/A
	1	2	3	4	5	
Location	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessibility	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cleanliness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Safety/Security	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality of Signage	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Service						N/A
	1	2	3	4	5	
Range of Services/Activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy of Staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Knowledge of Staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Helpfulness of Staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality of Events	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality of Programming	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please add below any comments or further detail about your experience, including which services you think Down District Council performs well or suggestions about how you think services/facilities could be improved:
