Down District Council

Newcastle Centre Price List 2010/11

www.downdc.gov.uk

Our Customer Charter

We promise you that:

Facilities

Will be kept to a high standard, providing a safe and clean environment and will be set out to meet your requirements. The time and availability of service will be published in our Centre Programme.

Staff

Will be polite, friendly and informative. Trained and appropriately qualified. Easily identifiable by wearing our corporate uniform.

Quality

Every part of our service will reflect quality. If things go wrong we will take whatever practical steps we can to put it right immediately. If on the day we cannot resolve the issue and you continue to be dissatisfied, please feel free to register a formal complaint at reception.

Opening Hours

From April 2010 until end of March 2011

Newcastle Centre

Monday - Friday	9.00am - 10.00pm
Saturday	9.30am - 5.30pm
Sunday	2.00pm - 6.00pm

Annesley Health Suite

Monday - Friday	9.30am - 9.45pm
Saturday	9.30am - 5.15pm
Sunday	2.00pm - 5.45pm

Last ticket sold 45 minutes prior to closing.

Summer Scheme & Summer Crèche

Monday 5 July - Friday 20 August 2010

Monday - Friday		10.00am - 4.00pm
Half week Monday - Friday	Slot 1	10.00am - 12.30pm
	Slot 2	1.30pm - 4.00pm

Seasonal Swimming Pools - Rock Pool

Monday 5 July - Sunday 22 August 2010

Monday - Friday (except Thursday)	10.00am - 5.00pm
Thursday	10.00am - 6.00pm
Thursday (adult only swim)	6.00pm - 8.00pm
Saturday	11.00am - 5.30pm
Sunday	2.00pm - 5.00pm

Last ticket sold 45 minutes prior to closing.

Seasonal Swimming Pools - Tropicana

Monday 5 July - Sunday 22 August 2010

Monday - Friday (except Tuesday)	12.00pm - 6.45pm
Tuesday	12.00pm - 5.00pm
Tuesday - Tropicanarama	6.00pm - 8.00pm
Saturday	12.00pm - 5.15pm
Sunday	1.00pm - 5.45pm

Last ticket sold 45 minutes prior to closing.

Seasonal Facilities

Easter Opening

Saturday 3 April 2010	11.00am - 5.30pm
Easter Sunday 4 April 2010	2.00pm - 6.00pm
Easter Monday 5 April 2010	11.00am - 7.00pm
Easter Tuesday 6 April 2010	11.00am - 7.00pm
Wednesday 7 April - Friday 9 April 2010	2.00pm - 6.00pm

Weekend Opening

Saturday 10 April - Sunday 4 July 2010

Saturday	11.00am - 5.30pm
Sunday	2.00pm - 6.00pm

Summer Opening

Monday 5 July - Monday 30 August 2010

Monday - Friday	11.00am - 8.00pm
Saturday	11.00am - 5.30pm
Sunday	2.00pm - 6.00pm

Opening hours are subject to weather conditions.
Last ticket sold 45 minutes prior to closing.

Prices

Auditorium

Room Hire	Adult	£17.50
	Junior	£10.50
Classes	Commercial	£29.00
	Non commercial	£17.50
Special Events	Commercial (per hour)	£67.00
	Commercial (per hour, outside core hours)	£97.00
	Non commercial (per hour)	£22.50
	Non commercial (per hour, outside core hours)	£38.50
Set Up / Take Down	Per hour	£18.00
	Per hour, outside core hours	£35.00
Conferences	Daily fee	£111.00
Birthday Parties	2 hours with castle	£41.00
	2 hours without castle	£26.00
Badminton	Adult court off-peak (before 5.00pm)	£4.00
	Adult court peak (after 5.00pm)	£6.50
	Junior court off-peak (before 5.00pm)	£2.70
	Junior court peak (after 5.00pm)	£3.70

Multi Purpose Room

Room Hire	Adult	£17.00
	Junior	£9.00
	Junior (outside core hours)	£17.50
Classes	Commercial	£29.00
	Non commercial	£17.50
Birthday Parties	2 hours with castle	£37.00
	2 hours without castle	£22.00

Meeting Room & Audio Visual Room

Room Hire	Adult	£9.50
	Junior	£6.50
	Junior (outside core hours)	£12.50
Classes Commercial		£27.00

Gallery / Mourne Room / Downstairs Lounge / Upstairs Foyer / Shimna Room

Room Hire	Adult	£7.00
	Junior	£5.00
	Junior (outside core hours)	£9.50
Classes Commercial		£17.50

Reception Foyer

Commercial Exhibition	Per day	£21.00
Non Commercial Exhibition	Per day	£10.00

Centre Activities

Ladies Morning Crèche	Per child	£2.45
Tea Dance	Senior citizen	£1.00
	Adult	£1.25
Indoor Bowls		£1.00
Gymnastics		£3.75

Customer Services

Black & White Photocopying	A4 sheet	£0.15
	A3 sheet	£0.30
Colour Photocopying	A4 sheet	£1.00
	A3 sheet	£2.00
Laminating	A4 sheet	£0.60
	A3 sheet	£1.00
Fax	A4 sheet	£1.00
	All other pages	£0.50
	Fax received	£0.15

Annesley Health Suite

Individual Membership	1 month	£11.50
	3 months	£24.00
	6 months	£35.00
	12 months	£57.00
Corporate Membership	10 - 50 persons	£23.50pp
	50+ persons	£18.50pp
Member	Peak (after 5.00pm)	£2.90
	Off-peak (before 5.00pm)	£2.10
Non Member	Peak (after 5.00pm)	£4.85
	Off-peak (before 5.00pm)	£3.30
Senior Citizen Members	Peak (after 5.00pm)	£2.30
	Off-peak (before 5.00pm)	£1.90
Lunchtime Special	Weekdays 12.00pm - 2.00pm	£2.25
Ten Session Ticket		£42.00
School Fitness Session		£1.85

Annesley Health Suite (continued)

Sauna / Steam Ticket		
Non-member Adult	Off-peak	£2.20
	Peak	£3.10
Senior Concession	Off-peak	£1.50
	Peak	£1.80
Shower only		£1.00
Fitness Induction Charge		£10.50
Member Fitness Induction Charge		FREE

Recreation Grounds

Grass Pitch	Adult match (2 hours)	£42.00
	Junior match (2 hours)	£18.50
Training (all pitches)	Adult training (1 hour)	£17.00
	Junior training (1 hour)	£11.50
Grass Pitch & Pavilion	Adult match (2 hours)	£53.00
	Junior match (2 hours)	£23.50
Training & Pavilion (all pitches)	Adult training (1 hour)	£22.00
	Junior training (1 hour)	£16.50
All Weather Pitch (non-floodlit, one session per hour)	Adult match	£21.00
	Junior match	£9.50
	Adult training	£18.00
	Junior training	£7.50
All Weather Pitch & Pavilion (non-floodlit, one session per hour)	Adult match	£28.00
	Junior match	£16.00
	Adult training	£23.00
	Junior training	£12.00

Recreation Grounds (continued)

Floodlights (in addition to pitch hire)	Per 1 hour session	£17.00
Synthetic Pitch & Pavilion (floodlit 1 hour)	Half pitch Full pitch	£40.00 £49.00
Synthetic Pitch & Pavilion (non-floodlit 1 hour)	Half pitch Full pitch	£21.00 £28.00
Circus	Per day	£500.00
Funfairs	Per day	£185.00
Fêtes	Per day	£60.00

Summer Scheme

Full week including trip	£37.50
Morning / afternoon including trip	£19.00
Daily attendance	£7.50
Daily attendance including trip	£12.00
Family of 2 children, full week per child	£34.50
Family of 3+ children, full week per child	£27.00

Summer Activities

Crèche	Daily	£4.00
Crèche	5 sessions	£18.00

Seasonal Swimming Pools

Rock Pool	Junior swim	£1.50
	Adult swim	£2.00
	Junior season ticket (unlimited use)	£25.00
	Adult season ticket (unlimited use)	£38.00
	Junior lessons	£3.00
	Bronze Medallion (16+ years)	£8.00
	Bronze Medallion (under 16 years)	£5.00
	Life saving lessons	£4.00
	Rookies	£4.00
	10 session ticket	£15.00
Tropicana	Swim (8+ years)	£3.50
	Swim (under 8 years)	£3.00
	Senior citizen's swim	£1.70
	10 swim ticket (8+ years)	£30.00
	10 junior swim ticket (under 8 years)	£22.00
	Rainy day ticket	£1.85
	Tropicanarama	£3.50
	Family ticket (5 people)	£15.00
	Lessons	£3.50

Seasonal Facilities

Tennis Pavilion	Court hire - adult	£3.50
	Court hire - junior	£2.50
	Equipment hire	£0.90
	Lost tennis balls	£1.70
	Season ticket - adult	£65.00
	Season ticket - junior	£34.00
	Group Use	£1.80
Pitch & Putt	Adult	£2.80
	Junior	£2.20
	Lost golf balls	£1.60
	Schools	£1.80

Seasonal Facilities (continued)

Crazy Golf / Putting	Adult	£2.10
	Junior	£1.60
	Lost balls	£1.60
	Schools / groups	£1.30
Go-Karts	Per 10 minute session	£1.30
Bowls	Adult per hour	£2.50
	Adult per 3 hours	£7.50
	Senior 1 hour	£1.80
	Senior 3 hours	£4.50
	Equipment hire	£1.40
	Season ticket - adult	£48.00
	Season ticket - senior	£24.00
Boating / Swans (per 20 minutes)	Adult	£2.50
	Junior	£1.80
	Schools / groups	£1.60

Newcastle Centre
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The programme is correct at the time of going to print, however this may be subject to change.