



# Bulky Waste Collection

**Down District Council's Environmental Services Department** provides a bulky waste collection service to assist local householders with the removal of bulky waste items that cannot be deposited in their standard black bin. This service is available five days a week throughout most of the year (except public holidays) and must be booked in advance directly with the Council.

Examples of Bulky Waste Materials include:

- Carpets
- Large Electrical Appliances (white goods)
- Sofas and Armchairs
- Dining Tables
- Wardrobes
- Chests of Drawers
- Kitchen Cupboards
- Bicycles
- Beds
- Mattresses
- Baths

Note: Size and weight restrictions will apply. If an item cannot safely be transported by two personnel, it will not be collected.

**Exceptions:** items that will not be collected by the Bulky Waste Service include:

- Small electrical appliances (kettles, toasters)
- Garden waste
- Trees
- Building Materials or Hard Core
- Asbestos or Plaster Board
- Oil Tanks, Oil or Grease
- Dead Animals
- Boilers
- Black bags or cardboard boxes
- Clothing or bedding
- Suitcases
- Paint Tins
- Car Batteries
- Glass
- Garden Sheds (unless broken up)
- Pianos (unless broken up)

Note: Small electrical items should be brought to your local Household Recycling Centre for proper disposal under the Waste Electrical and Electronic Equipment Directive.

**The service is for domestic waste only and we are unable to take away any Trade or Commercial waste.**



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## **Fees**

A charge of £10 will be payable, in advance, per bulky waste collection. A maximum of five items will be allowed per collection.

## **Service Request**

If you would like to request the bulky waste service, please contact the Council's Environmental Services Department directly on **028 4461 0819** to agree a collection date and make payment. Alternatively, call into any of the following Council buildings to request this service:

- Down District Council, 24 Strangford Road, Downpatrick
- Down Leisure Centre, Market Street, Downpatrick
- Ballynahinch Centre, Windmill Street, Ballynahinch
- Newcastle Centre, Central Promenade, Newcastle
- Bridge Centre, Braeside Gardens, Killyleagh

Down District Council will then contact you to advise your date for collection.

While it will not be possible to specify the exact time of collection, all items will be collected between 8.00am and 5.00pm on the agreed date.

## **Service Requirements**

Bulky waste items must be ready for collection on the pavement at the front of your house, outside the curtilage of your property, by **8.00am** on the day of collection. Items will not be collected from back gardens or from inside your property.

## **Payment**

Please note, this service must be paid for in advance, at the time of booking. Several payment options are available including payment in cash, by cheque, or debit/credit card. Cheques must be made payable to 'Down District Council'. If you are paying by phone, please have your debit/credit card number ready.

## **Refunds**

If for some reason your circumstances change and you no longer require the service, a refund will be given. The request for service cancellation must be received at least 48 hours before the planned collection date, otherwise the payment is non-refundable.

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